

Hens Party Cruises Terms and Conditions

COVID-19

In light of current circumstances our terms have been amended with regards to cancellations and rescheduling in the event of Covid-19 restrictions within NSW.

Interstate border closures do not apply to these Covid-19 amended cancellations and rescheduling terms and conditions, they apply for active restrictions within Sydney, NSW only.

Should you wish to cancel your charter, with no known government restrictions within NSW in place, our standard cancelation policy is enforced.

Rescheduling

If your charter date falls with active government restrictions within Sydney NSW, you can postpone the charter to a new date within 6 months of original cruise date, subject to availability, at no additional charge.

Rescheduling the charter date needs to be provided in writing more than 14 days prior to the original charter date. Any date changes within 14 days of cruise date you will be charged for any food, drink and unrecoverable staffing costs.

1. Definitions

In this agreement, the following terms have the following corresponding meaning:

Agent means the agent through which the Charter was booked.

Charter means the cruise for which the Charterer is paying and the Operator is providing.

Charterer means the client who is paying for the Charter.

Charterer's Group means all the passengers who will take part in the Charter.

Master means the duly qualified person in charge of the Vessel.

Operator means the owner or operator of the Vessel as specified in the Schedule.

Vessel means the Operator's vessel or vessels specified in the Schedule.

2. Quotations

Quote prices are valid for 7 days only.

3. Right of refusal

The Agent reserves the right to refuse bookings which contravene these Terms and Conditions. The Charterer must provide all necessary details to the Agent about the charter and the charterer's group.

4. Tentative Bookings

Tentative reservations will be held in good faith for up to 7 days pending payment of a deposit, or until another party wants to book the same vessel, whichever is sooner. The booking is not secured until a deposit has been received.

5. Confirmation of Booking

A Charter will be confirmed on receipt of the deposit specified in the quotation. All bookings made within 14 days of Charter date require payment in full at the time of booking.

6. Deposit

The deposit payable will be 50% of the boat charter fee unless otherwise specified in the quotation.

7. Final Payment

Final guest numbers and final payment is required 14 days prior to the Charter unless otherwise agreed. The final guest numbers specified by the Charterer at least 14 days prior to the Charter will be deemed the minimum number of guests for charges. After this time the guest numbers may increase if agreed by the Agent/Operator, however they cannot decrease. Any additional passengers on the day are charged accordingly. If the balance has not been made within 10 days of the scheduled cruise date, the Agent reserves the right to cancel the charter with no deposit refunded.

8. Methods of payment

EFT or credit card, Visa, MasterCard or Amex.

9. Cancellations

Date changes/cancellations within 48 hours of the charter date incur a 100% fee and no refund will be offered.

Date changes/cancellations between 48 hours and 14 days of the charter incur a 50%

rescheduling/cancellation fee. The 50% fee is calculated on the original charter booking made. Date changes 14 days or more prior to the charter incur a 50% rescheduling/cancellation fee. The 50% fee is calculated on the original charter booking made. Where the Agent can find a replacement booking to fill the date/time of the original booking, then it is at the discretion of the Agent as to whether the rescheduling fee is waived. The deposit will not be refunded for a booking cancellation.

10. Additional charges

Any additional charges on the day of service are to be immediately charged to the credit card provided by the client. This includes but is not limited to extensions of Charter, additional guests, additional services, pay-on- consumption beverages, waiting time for embarking and disembarking at wharves, water taxis and any other additional charges notified by the Operator.

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11. Responsible service of alcohol

The Operator is bound by the NSW Liquor Act and must abide by the guidelines for the Responsible Service of Alcohol. The Operator must refuse service of alcohol to both intoxicated persons and guests under the age of 18. The Operator may refuse service of alcohol to any individual in the Operator's absolute discretion at any time. Intoxicated guests will not be permitted to board. The Vessel has the right not to serve shots or doubles under any circumstances.

Whenever alcohol is served on a Vessel, substantial food must also be provided to satisfy the RSA obligations. All our per person packages on Silver Spirit and Free Spirit provide a substantial quantity of food. Guests are not permitted to carry liquor from the Vessel on disembarkation.

Indecent behaviour on a charter vessel is prohibited under the NSW Liquor Act and your charter will be terminated in the event of unacceptable behaviour as determined by the crew, and if such circumstances occur there will be no refunds.

Unruly, drunken, illegal or dangerous behaviour may, at the sole discretion of the skipper, result

in the immediate ejection of any and all passengers at the nearest permissible wharf area with no refund.

12. Bond

The Charterer is required to pay a security bond as specified in the quotation. The security bond may be applied by the Operator to cover additional costs including but not limited to damage to the vessel, its equipment and fittings, additional services, excessive cleaning charges and any other costs attributable to the Charterer's Group. The security bond or the balance thereof will be refunded 7 days after the Charter.

13. Substitute Vessel

In the event of a mechanical problem to the booked vessel, the Agent reserves the right to provide another vessel of similar style and capacity in order for the Charter to be completed.

14. Weather Conditions

All Charters will proceed regardless of weather conditions unless deemed unsafe by the Master on the day.

15. Charter Course

The course to be undertaken during the Charter may be agreed in advance with the Operator or with the Master on the occasion of the Charter. The Charterer acknowledges that the Master has the sole discretion at all times to take whatever action is necessary to protect and maintain the safety, welfare and good order of the vessel, its passengers and crew with regard to the weather conditions and other activity on the Harbour.

16. Embarkation and Disembarkation

The Vessel will dock at the times stated on the booking confirmation. All guests have 15 minutes to board and 15 minutes to disembark from the times stated in the booking confirmation.

17. Responsibility of the Charterer

The Charterer is at all times responsible for the conduct of the Charterer's group.

18. Damage to the Vessel

The Charterer shall be liable for any loss or damage to the Vessel or its equipment or fittings howsoever caused by the Charterer's Group. Fair wear and tear excepted.

19. Limit of Liability

It is a condition of the Charter that the liability of the Operator, its servants, agents, employees

and subcontractors is agreed to be limited in accordance with the *Limitation of Liabilities and Maritime Claims Act 1989 (Cth)* and that any claim for loss or damage must be notified in writing within 7 days from the day of the Charter and any court action, suit or proceeding must be brought within 1 year of that date.

I,,
agree to these terms and conditions of charter.

Signed,

Date,

20. Indemnity

The Charterer agrees to indemnify and hold harmless the Operator, the Agent, their agents and employees, from and against any and all losses, claims, actions, costs, expenses, fees, damages, fines and liabilities (including reasonable legal fees) caused by any negligent act or omission by the Charterer or members of the Charterer's Group including:

- (i) Failure to follow any reasonable direction given by the Master or crew;
- (ii) Failure to comply with any of these terms or conditions;
- (iii) Failure to comply with any warning sign;
- (iv) Unreasonable or unsafe behaviour;
- (v) Willful misuse of the equipment or facilities of the vessel;
- (vi) Intoxication or the use of prohibited drugs.

21. Risk warning

There are inherent risks and dangers on board any vessel. All passengers participate in the Charter entirely at their own risk.

22. Swimming

Swimming is only permitted during daylight hours when the vessel is stationary and in the absolute discretion of the crew.

23. Jurisdiction

The laws of New South Wales govern this agreement and the parties agree to submit to the jurisdiction of the Courts of New South Wales in respect of any disputes arising between them.

24. Acceptance

By accepting the quotation and paying a deposit, the Charterer agrees to be bound by these Terms and Conditions.

The Charterer acknowledges that they have read and understood these Terms and Conditions and has or will convey these conditions to all of the Charterer's Group.